



Small Business Broker Contact List

UnitedHealthcare

All Savers - UnitedHealthcare Alternate Funding

New Business					
Quotes	1-49: 50-100: 101+:	Broker portal: www.unitedeservices.com westsub@uhc.com Account Executive	10-49: 50-100: 101+:	Broker portal: www.myallsavers.com westsub@uhc.com Account Executive	
Installation	All Group Sizes	Self Service: SAM (Sales Automation Management) via broker portal: www.unitedeservices.com OR New Business Mailbox: co_sb_new_groups@uhc.com	10-49: 50-300 Eligible:	Broker portal: www.myallsavers.com Account Executive	
Support					
<i>Billing, website questions, commissions, ID cards, benefit and account questions, plan documents, employer reportin, claims</i>	Customer Service: General Inquiries & Enrollments: Claim Appeals Fax: Deductible Credit:	888-842-4571 clientserviceoperations@uhc.com 801-994-1083 clientserviceoperations@uhc.com or DCSM if applicable https://cosmallbusiness.uhc.com/	Customer Service: General Inquiries: Enrollments: Claim Inquiries: Deductible Credit: Kits:	800-291-2634 uheadminallsavers@uhc.com allsaversenrollments@uhc.com uhoclaimsrequests@uhc.com Send to claim inquiry mailbox https://cosmallbusiness.uhc.com/	
	Kits		Policy Administration <i>Billing assistance, plan administration inquiries</i>	uhoadminallsavers@uhc.com	
Member Customer Services & Portal	Hotline: Member Portal: Member App:	800-842-8000 www.myuhc.com UHC App	Hotline: Member and Employer Portal:	800-291-2634 www.myallsaversconnect.com	
Employer Portal		www.employereservices.com		www.myallsaversconnect.com	
Broker Portal	<i>SBCs, Commission Statements, SAM</i>	www.unitedeservices.com	<i>Monthly utilization reporting, group information, SPDs, SBCs, group documents, enrollment</i>	www.myallsaversconnect.com	
Wellness <i>This website, phone and email contacts information can be used by customers or members</i>					
Telemedicine	Provider: Website:	Two telemedicine providers available: Dr on Demand www.doctorondemand.com	Website: App: Phone: Escalation Contact:	www.healthiestyou.com Healthiestyou 866-703-1259 Employee and Member: Taylor Jackanow: TJackanow@teladochealth.com Jesse Lisson: JLisson@teladochealth.com	
	Provider: Website:	AMWell www.amwell.com	Employer Reporting:	FREE! Telemedicine service for members 24/7, Access care via phone, face-time or computer. Claims not filed to medical plan!	
Motion <i>Members can earn \$3 a day (\$1095 a year) by tracking steps with a fitness tracker. Motion dollars can be used to offset out-of-pocket expenses when claims are incurred. \$55 registration credit to get members started!</i>	Website: App: Phone: eMail: Employer Reporting:	www.unitedhealthcaremotion.com UHC Motion 855-256-8669 unitedhealthcaremotion@uhc.com Employers have online reporting access, brokers need to request via Field Account Manager *Included with select HSA medical plans	Website: App: Phone: eMail: Employer Reporting:	www.unitedhealthcaremotion.com UHC Motion 855-256-8669 unitedhealthcaremotion@uhc.com Employers have online reporting access, brokers need to request via Field Account Manager *Included with all All Savers medical plans	
	Rally <i>Take online health assessment > get Rally age> Select and complete missions> earn virtual coins> Enter sweepstakes, donate to charity or buy items in our marketplace!</i>	Website: App: Phone: eMail: Employer Reporting:	www.myuhc.com 877-818-5826 We Rally support@werally.com Not available	Website: App: Phone: eMail: Employer Reporting:	www.myallsaversconnect.com 877-818-5826 We Rally support@werally.com Not available
Real Appeal <i>Weightloss program, Free to members. Includes personalized and group coaching sessions, a success kit and more!</i>	Website: App: Phone: Employer Reporting:	www.realappeal.com Real Appeal 1-844-344-REAL (7325) Request from your Field Account Manager	Website: App: Phone: Employer Reporting:	www.realappeal.com Real Appeal 1-844-344-REAL (7325) Request from your Field Account Manager	