



Small Business Employer Contact List

| | | UnitedHealthcare | |
|---|---|---|--|
| Support | | | |
| <i>Billing, website questions, commissions, ID cards, benefit and account questions, plan documents, employer reportin, claims</i> | Customer Service: General Inquiries & Enrollments: Claim Appeals Fax: Deductible Credit: | 888-842-4571 clientserviceoperations@uhc.com 801-994-1083 <i>clientserviceoperations@uhc.com or DCSM if applicable</i> | |
| | Service Resolution | UHC Client and Broker Services 888-842-4571 clientserviceoperations@uhc.com | |
| Member Customer Services & Portal | Hotline: Member Portal: Member App: | 800-842-8000 www.myuhc.com UnitedHealthcare App | |
| Employer Portal | | www.employereservices.com | |
| Open Enrollment and Employee Training Support | | | |
| <i>We can train you or your employees on the following topics: Open Enrollment, Employer and Employee Websites, Wellness Programs and topics.</i> | Field Account Manager | | Please contact your broker for field account manager information |
| Wellness | | | |
| <i>This website, phone and email contacts information can be used by employers or members</i> | | | |
| Telemedicine | Provider: Website: | Two telemedicine providers available: Dr on Demand www.doctorondemand.com | |
| | Provider: Website: | AMWell www.amwell.com Visit www.myuhc.com for more information Cost based on plan type (non-HSA vs HSA) and sold plan benefits. | |
| Rally | <i>Take online health assessment > get Rally age> Select and complete missions> earn virtual coins> Enter sweepstakes, donate to charity or buy items in our marketplace!</i> | Website: Phone: eMail: Employer Reporting: | www.myuhc.com App: 877-818-5826 We Rally support@werally.com Not available |
| Real Appeal | <i>Weightloss program, Free to members. Includes personalized and group coaching sessions, a success kit and more!</i> | Website: Phone: Employer Reporting: | www.realappeal.com App: Real Appeal 1-844-344-REAL (7325) Request from your Field Account Manager |